



9 September 2024

Ms. Judith Smith on behalf of
Global Nexus Limited
Nassau, Bahamas

Dear Ms. Smith,

Consumer Protection Obligation

The Utilities Regulation and Competition Authority ('URCA') has reviewed the proposed compensation policy submitted by Global Nexus Limited on 2 July 2024 as required by Part 7.2.4 of the Consumer Protection Regulations for the Electronic Communications Sector, 2024. Upon URCA's review, the compensation policy meets the guidelines set out in the Consumer Protection Regulations for the Electronic Communications Sector, 2024. As such, the compensation policy is approved for publishing.

URCA looks forward to the cooperation of Global Nexus.

Sincerely,

A handwritten signature in blue ink, appearing to read 'J. Carlton Smith', is written over a light blue circular stamp.

J. Carlton Smith
Chief Executive Officer